## Yesterday, you stood in line. Today, you GO online.

By ending a 152-year-old tradition, Orleans Parish joined the rest of Louisiana in having a single Assessor in 2011.

This one step led to service modernization, more consistent property valuations, improved data collection to promote accuracy, and the institution of a Computerized Mass Appraisal System (CAMA) to achieve greater residential and commercial property tax equity.

Your Orleans Assessor's Office is proud to serve you.



Thanks to you, your Assessor's Office is serving you better by offering a modernized office with trained professionals.

OUR APPRAISAL STAFF IS LICENSED AND CERTIFIED, and all members of the International Association of Assessing Officers...

- 25 Certified Louisiana Deputy Assessors (CLDA)
- 5 IAAO Designated Residential Evaluation Specialists (RES)
- 1 IAAO Designated Assessment Administration Specialist (AAS)

## WE FOUGHT FOR AND GAINED IMPORTANT OPERATIONAL CHANGES...

Homestead Exemptions and Age Freezes are now permanent, instead of having to be renewed annually

Our open rolls period for property assessments expanded from 15 to 30 days

We opened satellite offices during the open rolls period so in-person wait times are reduced

We give all citizens the option to do many services, including filing assessment appeals, completely online

## WE INVESTED IN TECHNOLOGY...

A Computerized Mass Appraisal System (CAMA) was instituted

Transparency, accountability and standardization of appraisal practices for every land parcel in Orleans Parish was enabled by CAMA

All property assessment records are now updated and available for public review at our website, www. nolaassessor.com I'm proud to have served you for the past decade as your Assessor for Orleans Parish, and will constantly work with you to improve our service to the citizens of New Orleans.

Eucle #1

Erroll G. Williams, CLA



ORLEANS PARISH ASSESSOR'S OFFICE

P.O. Box 53406 New Orleans, LA 70153-3406

Learn about CAMA and our modernized services by visiting **www.nolaassessor.com** today. There is never a line ONLINE.